SPARTAN MOWERS & UTVs

1525 White Drive | Batesville, AR 72501
Toll Free: 855.307.0933

Frequently Asked Questions (FAQs)

Model Year 2025 Spartan SRT-XD and KGZ-XD zero radius turn ("ZRT") Riding Lawn Mower Damper Recall

Why is Spartan conducting this recall?

We have found that the riding mower's lever steering arm dampers can be installed incorrectly which can result in an unexpected bouncing motion and loss of operator control, posing a crash hazard. We are recalling the affected mowers and providing you with a free inspection and repair to be performed by your local Authorized Spartan Dealer.

When and where were the recalled mowers sold?

The recalled Spartan mowers were sold between February 2025 and October 2025 at Spartan Authorized Dealers nationwide for between $16,400 and $19,700.

Which Spartan SRT-XD and KGZ-XD models are affected by this recall?

If your Spartan mower is one of the models shown below and within the listed serial range, it is affected by the recall.

Model Number	Serial Number Range	Description
RSSXD161999KE	417930476 to 20130746	SRT-XD 61" Kawasaki FX1000E, 38.5 hp, HTG 16cc
RSSXD172999KE	417930476 to 420130746	SRT-XD 72" Kawasaki FX 1000E, 38.5 hp, HTG 16cc
RSSXD161994VO	417930476 to 420130746	SRT-XD 61" Vanguard Big Block 40 EFI w/OG, HTG 16cc
RSSXD172994VO	417930476 to 420130746	SRT-XD 72" Vanguard Big Block 40 EFI w/OG, HTG 16cc
RSKXD161994VO	417930476 to 420130746	KGZ-XD 61" Vanguard 40 EFI w/OG, HTG 16 cc
RSKXD172994VO	417930476 to 420130746	KGZ-XD 72" Vanguard 40 EFI w/OG, HTG 16 cc

How can I tell if my product is affected by the recall?

To verify whether your Spartan mower is affected by the recall you will need your Spartan mower's model and serial number. The model number and serial number are located on the metal serial plate

affixed to the frame of the machine immediately in front of, and at the feet of, the seated operator.

- *The serial number range for affected Spartan **SRT-XD** mowers is **417930476 to 420130746.***
- *The serial number range for affected Spartan **KGZ-XD** mowers is **417930476 to 420130746.***

If your Spartan mower is affected by the recall, please stop using your mower and contact your local Authorized Spartan Dealer as soon as possible to schedule a free inspection and repair.

What do I do now?

Please stop using your Spartan mower and contact your local Authorized Spartan Dealer as soon as possible to determine if your mower is affected by this recall and to schedule a free inspection and repair. Only mowers with an affected serial number will need to be inspected and/or repaired. To locate an Authorized Spartan Dealer near you, please visit: https://joinspartannation.com/dealer-locator/.

Can I continue to use my Spartan Mower until it gets fixed?

No, your safety is important to us, please immediately cease all use of your Spartan mower until the inspection and/or repair has been performed by your local Authorized Spartan Dealer. To locate an Authorized Spartan Dealer near you, please visit: https://joinspartannation.com/dealer-locator/.

Can I repair the product myself?

No, do not repair the product yourself. Please contact your local Authorized Spartan Dealer today to schedule a free inspection and/or repair. To locate an Authorized Spartan Dealer near you, please visit: https://joinspartannation.com/dealer-locator/.

Does Spartan cover the cost of transportation of the unit to the dealer?

We will cover the cost of transportation to the nearest Authorized Spartan Dealer in circumstances where the customer does not have reasonable access to an Authorized Spartan Dealer. Alternatively, your Authorized Spartan Dealer may provide onsite installation of the repair kit with your permission.

How long will this repair take?

The repair itself is a relatively short process. However, the dealers may have a wait time for service. Please contact your Authorized Spartan Dealer to find the individual time necessary for this repair. To locate an Authorized Spartan Dealer near you, please visit: https://joinspartannation.com/dealer-locator/.

Will I need a receipt or proof of purchase for this repair?

No, because this is a mandatory rework, proof of purchase is not required. Your Authorized Spartan Dealer may request an approximate date of purchase for your affected mower(s).

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What if I think my Spartan mower is fine and/or I don't want Spartan to repair my mower.

Your safety is important to us. We strongly urge you to participate in the recall and get the free inspection and/or repair for your Spartan Mower.

What if I no longer have the Spartan mower?

If the Spartan mower was sold/given to someone else, can you please provide me with that person's information so that I can contact them about the recall.